

Wyeth Consumer Healthcare
P.O. Box 26609
Richmond, VA 23261-6609

Product Quality
800 322 3129 tel

Wyeth

February 3, 2004

Rusty Lucas
P.O. Box 422
Sandusky, OH 44871

Ref. #: 0417100836

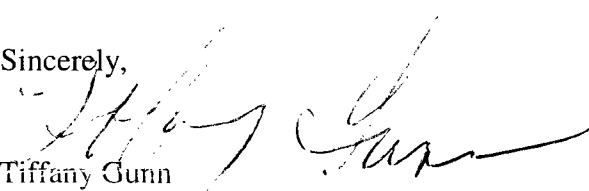
Dear Mr. Lucas:

Thank you for contacting us regarding Chap Stick®. We appreciate your interest in our product.

Unfortunately, we do not offer a lip balm product especially formulated for animals. However, your letter will be forwarded to the Chap Stick® Brand Manager for his review.

Wyeth Consumer Healthcare is firmly committed to the manufacture and sale of only the finest quality products and is grateful that you took the time to contact us. Should you have additional questions, please call 1-800-322-3129. Our offices are open weekdays, 9:00 a.m. to 5:00 p.m. EST.

Sincerely,


Tiffany Gunn
Information Specialist