



January 13, 2004

Rusty Lucas  
P O Box 422  
Sandusky, OH 448710422

Dear Rusty,

Thank you for taking the time to share your comments with all of us here at Cracker Barrel Old Country Store. We're always pleased to hear from our guests.

Your kind remarks about visits to our Cracker Barrels in Ohio and in South Carolina are certainly appreciated. Our mission is Pleasing People, and from your comments, we seem to be doing just that.

We have a department that purchases all the decor items you see in all the Cracker Barrel locations. That department is located here at the Home Office in Lebanon, TN.

We look forward to seeing you in one of our locations again soon.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sylvia".

Sylvia 2461  
Guests Relations Representative  
Cracker Barrel Old Country Store, Inc.