

# **The Goodyear Tire & Rubber Company**

**Consumer Relations  
Akron, Ohio 44316-0001**

December 15, 2003

Rusty Lucas  
PO Box 422  
Sandusky, OH 44871

Dear Mr. Lucas:

Thank you for your recent letter expressing your satisfaction with Goodyear tires for your swings .

Goodyear takes pride in producing a quality tire product and one that will give our customers the safest as well as the most economical service.

Correspondence such as yours lets us know your ideas and are appreciated.

Thank you for taking the time to contact us and tell us of your favorable experience.

Sincerely,

Consumer Relations  
Heather Lash