



TOPCO ASSOCIATES LLC • 7711 GROSS POINT ROAD • SKOKIE, IL 60077-2697 • 847 676-3030 • FAX 847 676-4949

February 6, 2004

Mr. Rusty Lucas
PO Box 422
Sandusky, OH 44871

Dear Mr. Lucas:

Thank you for your letter about your desire for having a heavier duty packing for the cheese packets in the macaroni and cheese dinner.

We buy from manufacturers strictly to our own specifications, which are developed to appeal to mainstream tastes and industry standards.

I have passed your comments on to the personnel responsible for the product for their review. While I can't promise you any immediate changes it was kind of you to think of us.

We do appreciate you thinking of us and are glad that you enjoy the products in the way most comfortable for you.

Sincerely,

A handwritten signature in black ink that reads "Patricia Gardner". The signature is written in a cursive, flowing style.

Patricia Gardner
Sr. Consumer Services Rep
Quality Assurance