

RUSTY LUCAS
P.O. Box 422
SANDUSKY, OHIO 44871

December 30, 2005

Conair Corporation
1 Cummings Point Road
Stamford, CT 06902
ATTN: Product Development Department

Dear Conair,

Do people ever confuse your company with Continental Airline? I think that might be a mistake that people make sometimes. I bet you have some stories that you could tell! But you are probably bound to certain confidentiality.

I am writing to you about one of your products. I previously had a standard Conair hair dryer (I no longer have it and I do not recall the model number). Anyway, last spring I used the hair dryer to defrost my chest freezer out in the garage. It worked really well and I was very pleased with the results. However, last week I used it again to try to de-ice my driveway and front lawn and I think I burnt out the motor. I knew that it was probably cheaper to just buy a new hair dryer rather than get that one fixed, so I threw it out. But now I wish I had saved it or at least written down the model number.

I really need to melt the ice and snow on my driveway and lawn for safety reasons. We are having a really cold spell here in Ohio so normal rock salt won't do the trick. To make matters worse, my alcoholic brother-in-law got himself drunk last week and peed out his name and some other obscenities on my front lawn in big bold letters. Normally I wouldn't make a real big deal about things like that (you just have to understand how my brother-in-law is), but my house is on the "Houses of Lights" Christmas tour in town and we have quite a few people who stop by to see our flaming Christmas wreath.

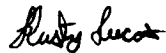
We are also on the Twelve Months of Christmas tour as the designated stop for the Three French Hens display. This is a new program this year in our community. Instead of just celebrating Christmas in December, or limiting it to the 12 days of Christmas into January, we are celebrating Christmas until next Christmas for twelve full months! A steering committee picked twelve homes to feature the twelve different Christmas gifts in the famous Christmas carol. We got the french hens. So even though Christmas itself is over, we still have a lot of foot traffic coming by our house each day and we expect it to continue until next December 2006. I've heard a few of those little kids just learning to read ask their mommas what those words in the yellow snow mean and I'm just embarrassed as all get out to think that they learned that stuff by reading my front lawn.

I noticed that a few other people have seen my brother-in-law's handiwork, and they've added their own unique urinary yule to my front lawn. I imagine I am just one dog turd away from a festive fecal future on the front lawn as well. I have to act fast. I have to melt the ice and snow and get rid of all the "undesirable" lawn decorations before my lawn becomes a toxic sewage and waste site. I am hopeful that if I melt away the snow and ice, I will dissuade any further public urination on my lawn.

Do you make any industrial strength hair dryers that might work well on my driveway and front lawn without burning out the motors? Or if not, is there any chance of you moving into this market in the near future? I have to believe that I am not the only one with this problem.

We also expect a lot more cold and snow this winter. If my brother-in-law goes on another drinking binge, I am sure to have this situation recur before the spring thaw. I know that the ice and snow will eventually melt on its own, but I don't want to wait that long and risk more people learning about the "public urination celebration" at the Lucas lawn. Please help me to thaw out my front lawn now rather than wait for nature to take its course. Otherwise I may have to deal with hundreds of instances of nature taking its course in other ways.

Sincerely,

A handwritten signature in cursive script that reads "Rusty Lucas".

Rusty Lucas

p.s. Please send me a free Conair logo baseball cap. I will not to use it to clean up the human waste littering my front lawn. This free baseball cap is only for wearing!