

RUSTY LUCAS
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January 3, 2005

The Maids International
4820 Dodge Street
Omaha, NE 68132
ATTN: Home Services

Dear House Cleaners:

I am a sloppy, messy person. My home is a complete mess of animal droppings, dirty laundry, and rotting garbage. I have finally decided that I need to do something about this waste dump of a house. What better time or motivation do I need to do that than right now today! This will be my 2005 New Year's resolution. I will get my house cleaned up. Last year I resolved that I would cut the grass in my yard at least once a month and I kept that resolution! (With some help from the city nuisance code officers). I hope that even though I am making this resolution on January 3rd, that it is still a valid resolution because I would hate to have to wait another 362 days to make it official.

I have always had a problem with having an obscenely messy house. I was going to write to Oprah and try to get onto her show the next time she does the topic of "Living in Filth", but I am too embarrassed to have the current condition of my house broadcast to all of America. And besides, I cannot take the risk that my mother will be watching that day. She would die of embarrassment if she saw my home.

So to motivate me even more to get my place cleaned up, I have invited mom to stay with me for a week in July. She hasn't visited since I moved in five years ago and the place was really clean then. The problem is that I do not think that I can undertake cleaning this mess alone. I really need a housecleaning service to get my place in shape for when my mom comes to visit (in six months). I am contacting you now because I want to make sure you have plenty of time to accomplish the job. This could be a full time 40 hour a week job for a solid 2-3 months.

I tried to see if you had a cleaning service in my zip code, but I was unable to locate any of your providers in my immediate area... But you come so very highly recommended (and I like the little vacuum cleaner in your company logo in place of the letter "d"). Would you maybe provide some cleaners from the next closest area?

Money is **no** object in this project as I am sure it is nothing that you have ever tackled before. Not anything of this magnitude anyway. So I fully expect to pay more than your normal and customary fees, but at the same time I expect to pay something in the range of what is still within reason. It's not like I have extra \$250 laying around to spend. I just had to buy presents for people for Christmas and that makes things tighter than usual around here at the end of the year. So please do not get unreasonable. Perhaps you can put me on a payment plan? I can give you some credit references if that would help.


And how is this for a deal? Anything you find in the junk heaps that is not of personal sentimental value to me -- you can keep! I trust that you would run any items you find past me before you abscond with them, but I am really only interested in some personal items that are sure to be among the heaps of rotting garbage. Would your cleaners sort through the garbage to determine if any personal items are mixed in with the other obvious rubbish?

I would have sent you a photo along with this letter so that you could see the job in advance, but I lost my disposable camera in all this mess. See above - if you find the camera, it's yours!

So instead, just to give you an idea (because I expect you to provide an estimate for your services), did you ever see that episode of *COPS* when the policemen found that pot bellied pig running around loose in that unoccupied house that was literally and figuratively a pig-sty? I only DREAM to live in a house as clean as that place was. That was one of my all time favorite house calls on *COPS*; second only to the little Mexican lady who only spoke Spanish and called the cops because she was lonely. She was the one who had the vicious guard parrot who attacked the one officer's shoe!

Please do not let my description of the condition of my house scare you off. I have heard that you guys are the best and if you do a good enough job, I might retain you for continuing service once the job is done -- at least until mom's visit is over.

Sincerely,



Rusty Lucas

p.s. Do your maids or house cleaners (how do they prefer to be addressed?) wear head gear when they clean houses? If not, I might suggest when they come to my home that they might want to bring along a few baseball caps to wear so that the insects do not get into their hair and nest. I had to shave my head to get rid of them myself, but my full head of hair is now growing back in quite nicely and more fully than before. If you DO have company baseball caps, is there any way that I could get you to send me a free one once you receive this letter? I think that I should start wearing one on a daily basis to keep the bugs from getting back into my hair.