



12/16/2005

MR. RUSTY LUCAS MDA 1-21465551
P.O.BOX 422
SANDUSKY OH 44871

Dear MR. RUSTY LUCAS ,

Thank you for sharing your thoughts about Q-Tips.

Our corporate goal is 'meeting the everyday needs of people everywhere'. It is truly rewarding when our consumers feel strongly about our brands and take the time to communicate with us directly.

We sincerely appreciate your taking the time to contact us and hope you enjoy the enclosed as a token of our appreciation. If you have any additional questions or comments, please call us at our toll-free number or visit our web site.

Sincerely,

Chris Greene

Chris Greene
Consumer Services Representative