



Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132

tel: 305.539.6000
www.royalcaribbean.com

December 2, 2005

Mr. Rusty Lucas
P.O. Box 422
Sandusky, OH 44871

RE: 1-65898909

Dear Mr. Lucas:

Thank you for your letter. As a valued guest we appreciate the opportunity to respond to your suggestions and inquiry.

We read with great interest the suggestions regarding how we may improve our overall service to our guests. While we are not certain of the logistics of implementing these suggestions, we have taken the liberty of forwarding them to the appropriate management personnel for review and future consideration. Thank you for taking the time to bring these issues to our attention, as this will assist us in our endeavors to improve the product and service provided to our guests.

We have reviewed your inquiry regarding the other guests you wish to contact, but unfortunately we are not able to assist. While we do not question that your intentions are genuine, we hope you understand that we have a responsibility to protect the privacy of all our guests and crew members that prevents us from sharing any such information. We apologize for any disappointment this may cause.

Mr. Lucas, we would like to send you a token of goodwill in the said form of a baseball cap as you requested. We hope that you wear it with pride, and hopefully as you board one of our ships in the near future.

Sincerely,

A handwritten signature in blue ink that reads "Sanan Tugul".

Sanan Tugul
Corporate Guest Relations