

# WD-40 Company



P.O. Box 80607, San Diego, CA 92138-0607

January 26, 2006

Rusty Lucas  
P. O. Box 422  
Sandusky, OH 44871

Dear Mr. Lucas:

Thank you for contacting our company.

To help answer your questions about 2000 Flushes:

- 2000 Flushes is a name, not a claim. The claim is "Lasts up to 4 months."
- We have (don't laugh) a Flush Lab with WD-40 computerized toilets that have confirmed you can get 2000 Flushes using our product.
- If you have the new low water flush toilets, often the speed of the water swirling in the tank can make a slight difference, but not much.

If you have further questions, please feel free to give me a call at the number on the bottom of this letter.

Sincerely,

Gilda Smith  
Administrative Correspondent

p.s. we did enjoy your humorous letter

*Enclosed a free Coupon, happy Flushing*