

RUSTY LUCAS
P.O. Box 422
SANDUSKY, OHIO 44871

March 10, 2006

Nutra Max
51 Blackburn Drive
Gloucester, MA 01930
ATTN: White Cross brand

Dear Nutra Max,

I cannot find your products for sale anywhere in my area. I once used some bandages inside a pre-fab camping first aid kit -- I think the name on the first aid kit was something like 'American Camper'. It was in a white hard plastic case and I think it had White Cross bandages inside of it, along with other creams and tape and poison remover. Is that your product? Do you make White Cross bandages? If so, I was very pleased with the quality of your bandages and I liked them much better than the mainstream brand that so many people use in everyday language as synonymous with "bandage."

I have not seen your product packaged for individual sale on my local pharmacy shelves separate from being a part of that pre-fab first aid kit. I wonder why that is. Can you tell me where I might purchase your fine White Cross products? I used up all of my White Cross bandages well over six months ago and have been looking for more ever since. I tried buying other first aid kits, but it's not until after I buy one that I can open it up to see the contents. They always say "bandages" on the outside as part of the contents, but that description never includes the brand. Each kit I've purchased has contained some other generic brand that I never seem to care for.

Please help me to find White Cross bandages at my local pharmacy or discount store!

Another thing that always bothered me about bandages is that if you leave them on your finger for a long time, they turn your finger all wrinkly like a prune when you remove the bandage. It is almost the same as what happens after a long time in the bathtub or washing dishes. Why is that? Is there a way I can avoid that?

Some wrinkles are unavoidable, but the three places where I cannot stand to see wrinkles are on my skin, on my clothes, and on my pillow cases. I can easily use a hot steam iron to de-wrinkle my clothes and bedding, but I once tried to de-wrinkle my recently de-bandaged finger with a hot steam iron and ended up having to put back on a bandage twice the size of the one I just took off! So once **that** wound healed, I had twice as much wrinkly skin to deal with. I won't make that mistake a third time! If you could develop a bandage that doesn't wrinkle my skin, you will have a dedicated customer for life!

The other reason why I am writing to you today is that my wife and I have a new baby on the way. Do you make any baby or child care products that we might be interested in? We currently have a teenage daughter who is allergic to latex bandages. We get a different kind of non-latex bandages for her to use. Do you make non latex bandages that we could purchase for her?

I'm telling you, with all the allergies out there and the prevalence of various allergies in both my wife's family and mine, I am concerned that our new baby might develop allergies also. One of my fears is that the little one might become allergic to sterile gauze. Have you ever heard of something like that happening? If so, what are the alternatives to wrapping up a cut or burn if I cannot use sterile gauze pads on baby?

I heard a story once about a child who was allergic to gauze and whenever he got a cut or burn his mother had to smear peanut butter and paste on him to get the wound to close up and heal. That sounds kind of fishy to me, but there are a lot of strange home remedies out there that do seem to work in a pinch. Do you know the medicinal qualities of peanut butter and paste as a substitute for gauze bandages? I sure hope my baby does not develop this allergy!

Sincerely,

A handwritten signature in black ink, appearing to read "Rusty Lucas". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Rusty Lucas

p.s. Please send me a free White Cross baseball cap. I will smear the front of it with peanut butter and paste and I think it will be a tremendous conversation piece.