



GlaxoSmithKline

March 24, 2009

Mr. Rusty Lucas
PO Box 422
Sandusky, OH 44871-0422

GlaxoSmithKline

P. O. Box 1467
1000 GSK Drive
Pittsburgh, PA
15230

www.gsk.com

Dear Mr. Lucas,

Thank you for contacting GlaxoSmithKline Consumer Healthcare regarding Nytol® nighttime sleep aid.

While we're happy to respond to inquiries relating to our product, we can't address questions that pertain to personal health issues or specific medical conditions.

Since yours is a medical question, we would encourage you to discuss this issue with your physician or other health professional, which would allow a direct exchange of personal health information. Since they're familiar with your personal medical history, they can immediately advise and counsel you regarding your concerns.

We recognize our consumers to be a very valuable asset and appreciate your taking the time to contact us. If we may be of future assistance, please call us at 1-866-255-5203 weekdays from 9:00 a.m. to 4:30 p.m. ET.

We appreciate your taking the time to contact us.

Sincerely,

Lisa
GlaxoSmithKline Consumer Healthcare

Case # 3139044