



The Dannon Company, Inc.

Dannon Consumer Care Center • PO Box 90296 • Allentown, PA 18109-0296

Mr. Rusty Lucas
PO Box 422
Sandusky OH 44871-0422

Dear Mr. Lucas:

Thank you for taking time to contact The Dannon Company. We sincerely regret your unpleasant experience with our Dannon Light & Fit packages.

We take great care to produce the highest quality product and to package that product in such a way to protect it and ensure maximum consumer satisfaction. Please be assured that Dannon takes great pride in our product quality and our philosophy is one of continuous improvement.

Once again, we regret your unpleasant experience. Because Dannon guarantees all of our products and packaging and we value you as our consumer, please accept the enclosed. We hope that your future experiences with our product will be positive and that you will enjoy it with complete confidence and satisfaction. If you have any further questions or concerns, please do not hesitate to contact us at our toll-free number 1-877-DANNON-US (1-877-326-6668), Monday through Friday, 9 A.M. to 6 P.M. Eastern Time.

Sincerely,

A handwritten signature in black ink, appearing to read "Judith Taroc", written in a cursive style.

Judith Taroc
Consumer Response Representative
Encl.
Ref #: 1714287N