



The Procter & Gamble
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Ref: 17795134
October 31, 2013

RUSTY LUCAS
PO BOX 422
SANDUSKY, OH 44871
UNITED STATES OF AMERICA

Dear Rusty Lucas,

We appreciate your taking the time to share your suggestions! While I can't promise anything, we are constantly looking for ways to improve our products to meet the needs and preferences of our consumers and the environment, and your comments will help us with our research. Please be assured I'm sharing them with the rest of our team.

Sincerely,

Melissa
Oral-B Team

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