

RUSTY LUCAS
P.O. Box 422
Sandusky, Ohio 44871

June 26, 2015

Natural Remedies Massage
103 Cedar Hill Road
Lancaster, Ohio 43130
ATTN: Scheduling Department

Dear NRM,

I remember when NRM stood for the National Record Mart chain of stores that used to be in all the shopping malls. It is sad that all the NRMs and Woolsworths are no longer around. I blame Sam Walton and his boy, John, for their demise – God rest their souls.

So my family and I are planning to visit southern Ohio this coming fall for a short in state stay-cation. I haven't yet made the reservations, but we hope to find accommodations that are pet friendly. I remember on our honeymoon, my wife and I stayed at a bed and breakfast in Lancaster, Pennsylvania where we each got massages. That was very special and I was hoping to do the same again on this trip. It will be our anniversary in October and we would really enjoy a couples massage when we are down in your area.

I am hoping that we can come during the peak of the fall leaves changing colors, but you can never be exactly sure of the timing for that sort of thing. I think we are shooting for sometime around October 10th. Hopefully it won't be rainy.

We will be bringing our 12 year old, Bertram, with us. This will be a very special vacation because it will possibly be the very last trip we ever take with Bert. You see, he was recently diagnosed with an advanced form of cancer and his doctors don't give him a tremendous amount of time left. In addition to the cancer, Bert has a hard time getting around due to joint and muscle pain. The doctors have told us that these aches are unrelated to the cancer, but it is a very painful condition to Bert, who often moans or even wails when he walks. It is even worse going up or down stairs. The doctors also advised us that massaging his legs and leg muscles might help him, so we were hoping you might be able to give him a massage as well when we are in your area. We want to let it be a surprise for Bert!

Our hope is that Bertram will find the change of scenery refreshing and exciting. Maybe after a massage he will loosen up enough to want to run and play in the fallen leaves or toss around a ball like we used to do with him and his cousins before he got sick. If we can give that to him as a gift, it would really mean a lot to us. Maybe, just maybe, for just a day or two anyway, Bert might feel almost normal again.

Can you send me some information on what types of massages you provide and a price list? I'm not sure if you offer different rates for 12 year olds or not – I know that is often the cutoff/starting point between child and adult rates at various service locations. Also, do you have multiple licensed massotherapists on staff? If so, please send any credentials or other pertinent information. We want to make sure Bertie gets the best of your best! My wife and I will be perfectly happy with whomever you

have available for our massages – even if their technique is not yet perfected. If you just had an unlicensed trainee work on one or both of us, would that entitle us to a discounted rate? We just want to get the best massage we possibly can for Bert. If that means going economy for us in order to splurge on him, I'm all in. Maybe we can even do two massages for Bert, because in addition to some deep tissue work, I think he would also enjoy a hot stone massage. Do those come separately, or can they be combined together?

I'm also curious about your name. Is that just a creative name choice or is there something special or different about your massages as opposed to the other places around town? I mean, the name "Natural Remedies" certainly does jump out at you if you are looking for an alternative source of relief other than pain medications and that sort of thing. But do you have techniques that are "more natural" than an average Asian massage or Swedish massage?

Please let me know if you have any specific questions for me. Just to let you know, Bertram has had all of his vaccinations (I can provide papers if you want) and he has never bitten anyone except for the neighbor's cat once or twice. I don't think he will need any restraints or a muzzle for his massage, but if your regulations require that, we won't stand in the way. Is that something that you have available or would we need to bring something with us?

I look forward to hearing from you!

Sincerely,



Rusty Lucas

p.s. Does NRM have any official office baseball caps? I'm talking about Natural Remedies Massage not National Record Mart. I got a ball cap from a Bed & Breakfast in Gettysburg, Pennsylvania about ten years ago and it is still one of my favorites. I often collect baseball caps from vacation locations that I visit, but I sometimes like to get them in advance. That way I can already have it on when I arrive – already broken in and form fitting to my specific head shape. If you have any NRM baseball caps, would you be able to send me a free one or are they only available for sale?